

COMPLAINTS MANAGEMENT OF EMPIRA INVESTMENT SOLUTIONS S.A.

Ladies and Gentlemen,

the satisfaction of our customers is our first priority. If, however, there is any cause for criticism, you, as a shareholder in any of the funds we manage, have the opportunity to file a complaint.

In order to ensure timely and transparent processing of your complaint, Empira Investment Solutions S.A. has set up a complaints office.

You can send complaints to us as follows:

By post	Empira Investment Solutions S.A. 19, rue de Flaxweiler L-6776 Grevenmacher
By e-mail	beschwerde@empira-invest.lu
By fax	(+352) 2 880 65 88
Via our homepage	Via the contact form on our website www.empira-invest.lu .

Processing complaints is free of charge.

Complaints received are recorded centrally and then forwarded to the responsible departments. In the event of a complaint, please give us as much detail as possible of the underlying facts and send us all necessary documentation. If we are unable to respond to your request in a timely manner, you will receive a response immediately, but at the latest within five business days of receipt of your complaint. If, due to the complexity of the subject matter, it appears that the processing will take longer than five business days, you will receive an interim notice of the status of the processing within five business days, and regular information on the current state of processing, on at least a weekly basis, until the complaint is resolved. If the processing status does not change in the meantime, or if other arrangements have been made, the weekly information can be dispensed with. We may contact you in case of any questions, so we would ask you to provide us with your preferred contact methods (mail, fax, e-mail) as well as the associated contact details.

If your concern cannot be satisfactorily resolved after internal complaint handling, you have the opportunity to use the procedure for out-of-court resolution of complaints with the Luxembourg Financial Oversight Authority, *Commission de Surveillance du Secteur Financier* (see www.cssf.lu) (CSSF Regulation No 16-07). Contact can be made by post (Commission de Surveillance du Secteur Financier, département Juridique CC, 283, route d'Arlon, 2991 Luxembourg), by e-mail (reclamation@cssf.lu), by phone (+352 26 25 1 2904) or by filling in the online complaint form (<https://reclamations.apps.cssf.lu/index.html?language=en>). For more information on this procedure, please visit <https://www.cssf.lu/en/customer-complaints/>.

Grevenmacher, January 2026
Empira Investment Solutions S.A.